

BADDOW VILLAGE SURGERY
Patient Reference Group
Wednesday 31st May 2017

Present: Maureen Hindle (MH), Peter Parker (PP), Hugh Armstrong (HA) June Davidson(JD)

The Surgery: Alana Shears (AS) Practice Manager

Minutes of Meeting held on 14th March 2017. Approved

Apologies Patrick Innes did not attend.

The Chair welcomed those present to the meeting.

Surgery Report

Alana stated that the surgery has been particularly busy. There has been a high demand for Monday appointments.

Dr Luck is commencing maternity leave in August. Dr Field is joining the Practice as a salaried GP in September and will provide cover for Dr Luck's patients until her return.

Dr Venkatesh will take over Dr Russell's patients. Dr Begum will provide additional sessions where necessary. is to help with any sessional work.

Reception Screen: Now installed and with background music. The music and screen help with patient confidentiality.

Alana commented that the waiting area needs decorating and especially the toilets. Fundraising would be helpful towards the cost.

Alana commented we haven't had a Newsletter for some time and it was agreed it was an essential part of the work we do, discussion at the next meeting.

We also need more new members. It was suggested to draft an article to be put on the Surgery website, it was suggested we need at least 6 more volunteers.

Patient information evenings

The Suggested subjects

Diabetes: we have had one before and it proved to be very popular Speakers to be invited and it was suggested that we invite one of the Dr's from the surgery. Date to be arranged for September

Stroke Information.

We held one last year and this was very popular in fact we had to turn people away.

This will be arranged for October in the Parish hall if available.

Cardiac

Another evening to be organised, by MH Date to be decided.

Work with Children/needs/ concerns to be discussed.

10. Survey: It was felt that having survey is recommended. Discuss at next meeting.

A.O.B. It was suggested that we could work with other groups as it would make it more interesting to hear what they did. Discuss at next meeting

Date of next meeting to be arranged.